Supplier Support

SAP Ariba Sourcing

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Login – account scenarios

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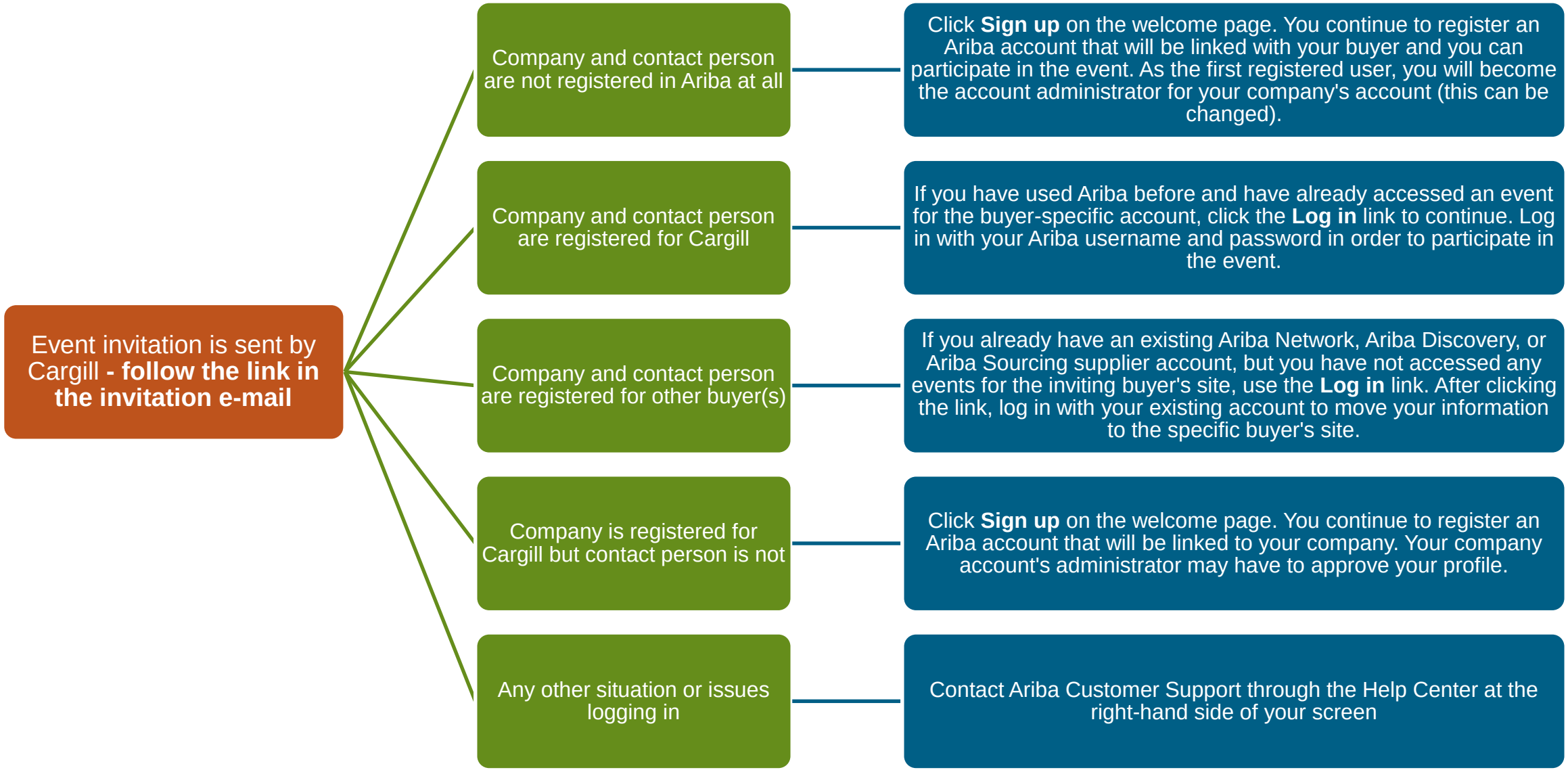

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Tutorials and FAQ

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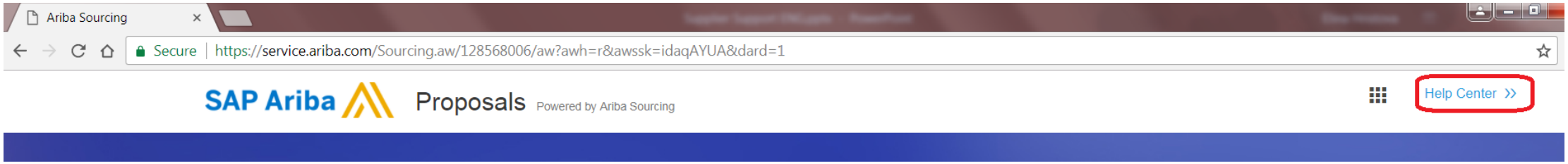
SAP Ariba provides many training materials, short video tutorials on specific topics and frequently asked questions on their website. When you follow the link from the sourcing event invitation you received from Cargill, even before logging in you can access Help Center at the upper right corner of your screen. Click on the Help Center button to expand the help section.



The site interface, as well as the help materials, are in the language you web browser is set to. Help desk support is also available in various languages and if you submit a call request, it picks up your browser setting and provides you service in it (if available).

A bigger number of materials and FAQ are available in English language.

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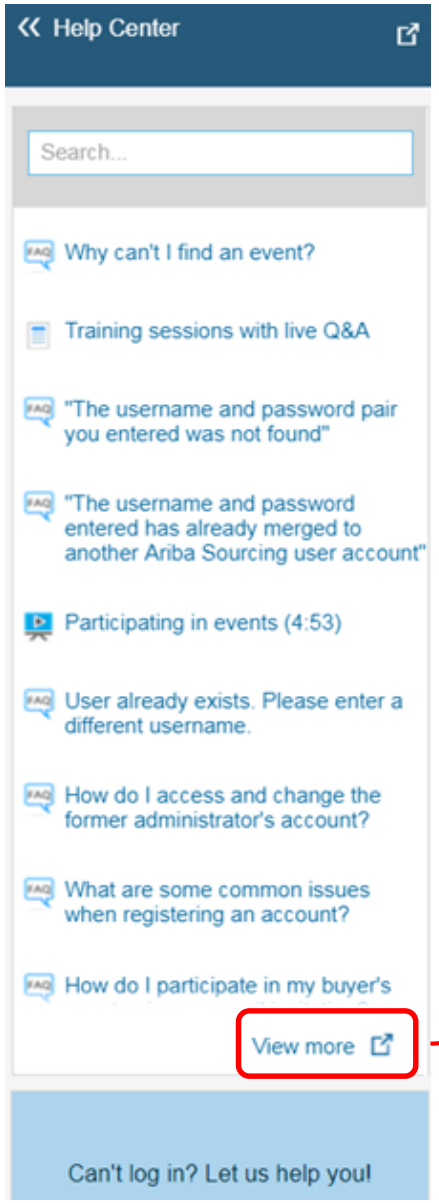
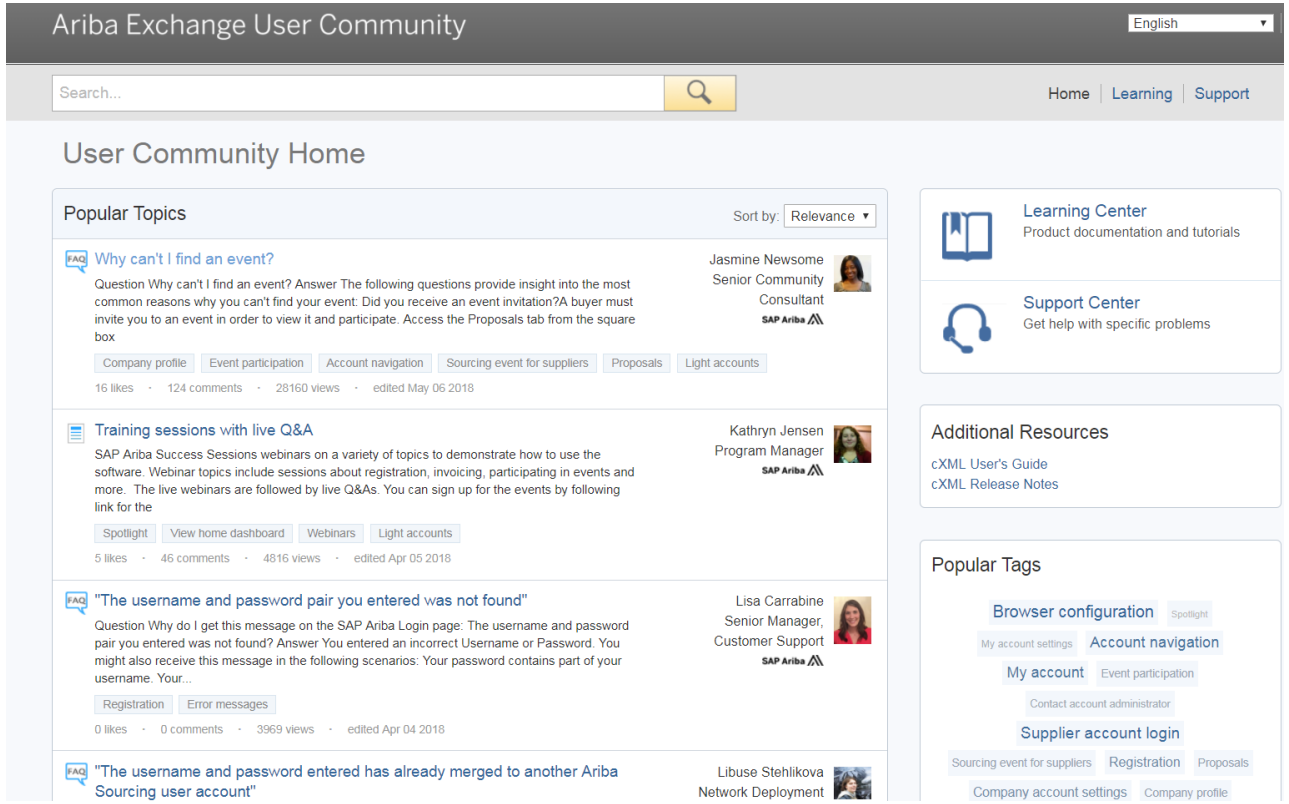


You will see some suggested materials there or you can press View more to open the whole help section.



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Get Support from SAP Ariba Help Desk

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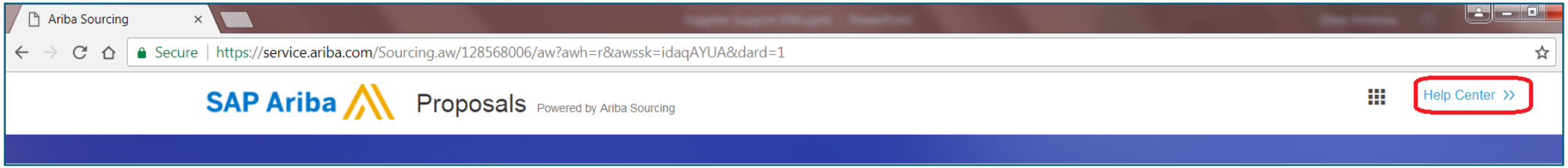
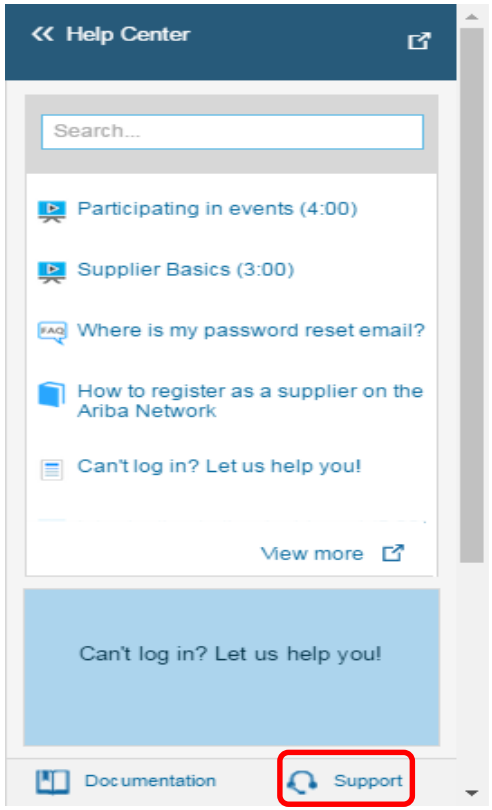
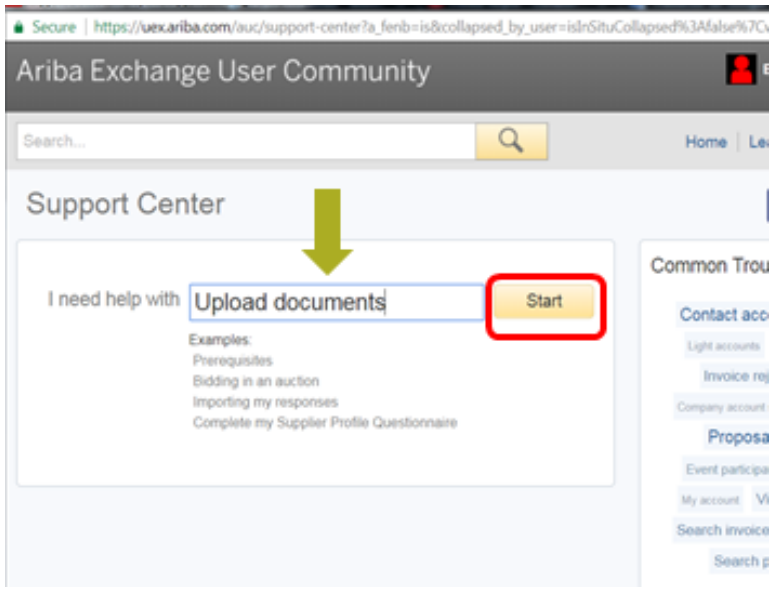
1. Click on the ‘’Help Center’’ button located in the upper right of your screen



2. Click in the “Support” button



3. Write a short desciption of your problem (or any random word) and then click on Start



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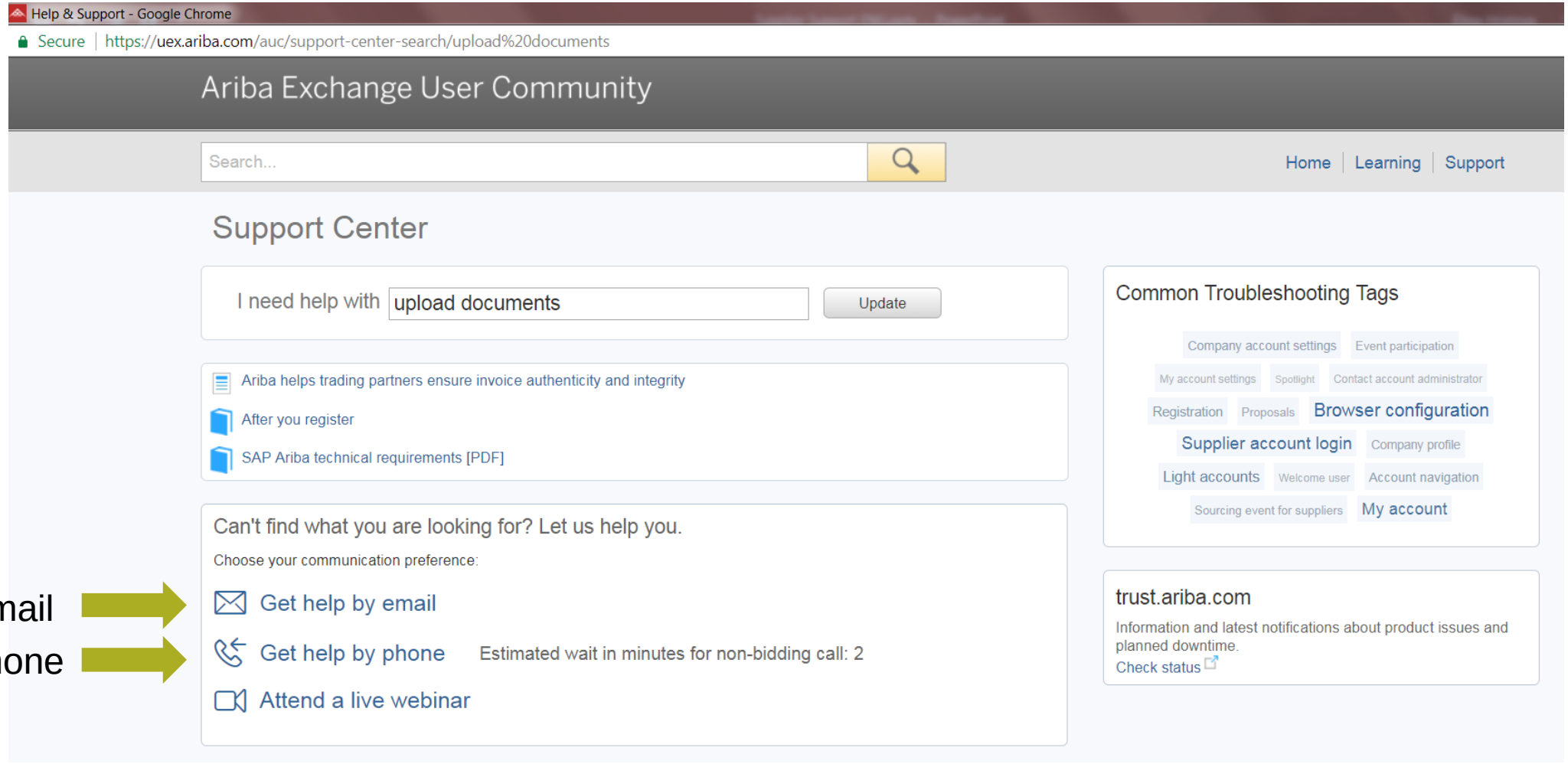
4. Choose your communication preference



By email

By phone

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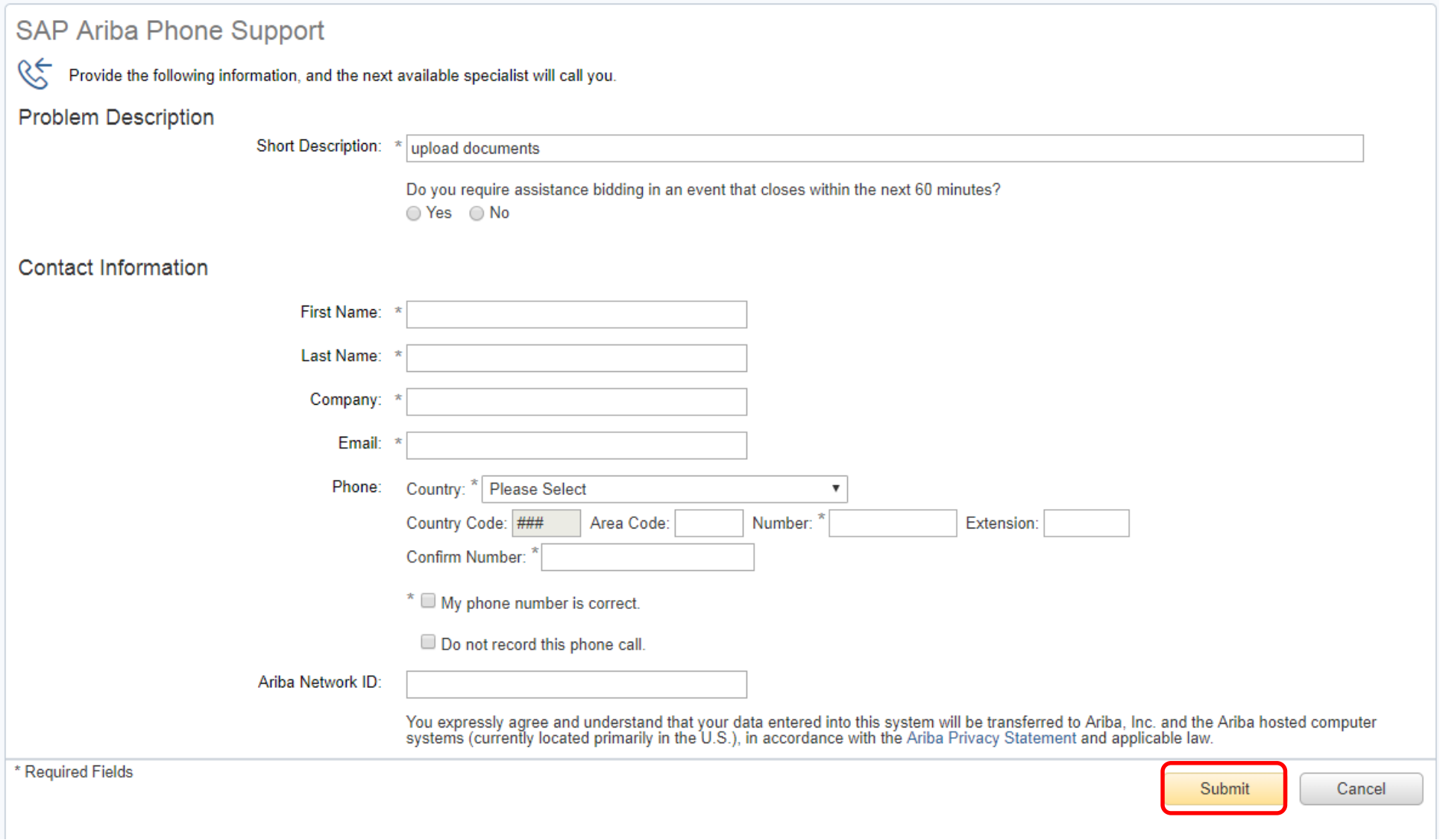
Phone Support

Fill all *required fields and click on Submit



You will receive a confirmation email.

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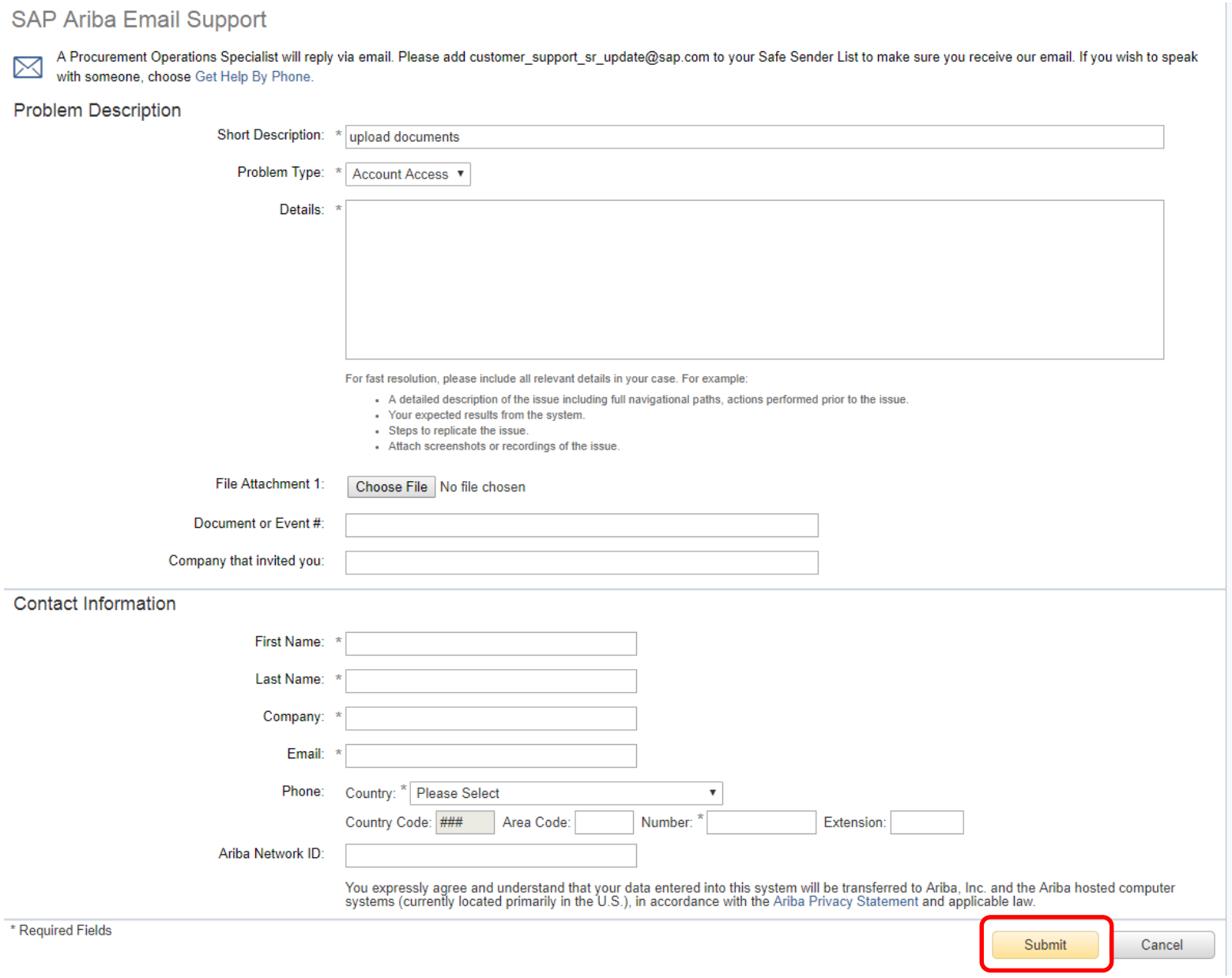
Email Support

Fill all *required fields and click on Submit

You will receive a confirmation email.



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